

Advisory Board Member Name(s): Sallie Scott

Date of Inspection: 12/30/21 Time of Inspection: 2:00 pm

PAUL JOLLY CENTER FOR PET ADOPTIONS & PETCO PAVILION

General	YES	NO
Pavilion event calendar utilized and current	X	
Adequate level of staffing provided ensuring satisfactory level of pet care and customer service. Staff is attentive and friendly to all customers.	X	

Main Lobby/Reception Area	PASS	FAIL	Not Verified	Comments
Staff and volunteers are friendly, informative, and courteous to all	X			
Clean floors, windows, and doors	X			
Proper signage in place	X			Needs large sign coming down from Hildebrand the same size and next to the Zoo sign!
Reception area neat & orderly	X			
Men's restroom clean and stocked	X			
Women's restroom clean and stocked	X			

Main Lobby/Reception Area cont.	PASS	FAIL	Not Verified	Comments
<p align="center">Description of Concerns, Actions Needed, or Praise</p> <p>They are putting together new tables for adoption applications with new chairs. They really look nice.</p>				
Cattery	PASS	FAIL	Not Verified	Comments
Staff and volunteers are friendly, informative, and courteous to all	X			
Hand sanitizing stations are visible and stocked	X			
Clean floors, windows and doors	X			
Cages & cage doors are clean	X			
All cages are cleaned & sanitized between occupants	X			
Litter boxes are clean with no offensive odor	X			

Scrub brushes, cleaning carts, and all other cleaning equipment are disinfected at the end of the day	X			
All occupied cages have fresh water	X			
Cattery cont.	PASS	FAIL	Not Verified	Comments
Appropriate signage on each occupied cage	X			
Description of Concerns, Actions Needed, or Praise				
Break Room	PASS	FAIL	Not Verified	Comments
Clean floors & counter-tops	X			
Food storage area neatly stocked	X			
Men's restroom clean & stocked	X			

Women's restroom clean & stocked	X			
Sinks are clean	X			
Description of Concerns, Actions Needed, or Praise				
Back Deck/Heritage Tree Garden	PASS	FAIL	Not Verified	Comments
Deck is clean & free of debris and safety hazards	X			
Back Deck/Heritage Tree Garden cont.	PASS	FAIL	Not Verified	Comments
Garden area free of feces and debris	X			
Description of Concerns, Actions Needed, or Praise				
Puppy Room	PASS	FAIL	Not Verified	Comments
Hand sanitizing stations are visible and stocked	X			

Clean floors, windows and doors	X			
Cages and cage doors are clean	X			
Clean newspaper in cages	X			
Fresh water in each occupied cage	X			
All cages are cleaned and sanitized between occupants	X			
There are no offensive odors	X			
Puppy Room cont.	PASS	FAIL	Not Verified	Comments
Appropriate signage on each occupied cage	X			
Bedding available	X			

Sink area is clean and free of debris	X			
Description of Concerns, Actions Needed, or Praise				
Work Room	PASS	FAIL	Not Verified	Comments
Clean floors & counter-tops	X			
Washer & Dryer in working condition	X			
Dishwasher in working condition	X			
Sinks, tubs and tables clean and free of debris	X			
Storage area neat and orderly	X			
Work Room cont.	PASS	FAIL	Not Verified	Comments

Cleaning equipment and chemicals are properly stored	X			
Area is free of debris and safety hazards	X			
Description of Concerns, Actions Needed, or Praise				

Indoor Dog Kennels	PASS	FAIL	Not Verified	Comments
Hand sanitizing stations are visible and stocked	X			
Clean floors, windows and doors	X			
Kennel guillotine doors are clean	X			

Kennel and cages are free of feces and urine	X			
Scrub brushes, cleaning carts, and all other cleaning equipment are disinfected at the end of the day	X			
Indoor Dog Kennels cont.	PASS	FAIL	Not Verified	Comments
Appropriate signage on each occupied kennel and cage	X			
There is variety in the dogs available for adoption	X			
There are no offensive odors	X			
Fresh water in each occupied kennel and cage	X			
Drains free of debris and functioning properly	X			
Runs have proper bedding & toys available	X			

Pooper Scoopers are kept in a clean disinfectant solution between scooping	X			
Food storage area clean and neatly stocked	X			
Kennels and cages are thoroughly cleaned and sanitized between occupants	X			
Aisles are free of debris and safety hazards	X			
Indoor Dog Kennels cont.	PASS	FAIL	Not Verified	Comments
Kennel building and equipment are in good repair	X			
Description of Concerns, Actions Needed, or Praise				
Outdoor Dog Runs	PASS	FAIL	Not Verified	Comments
Outdoor Dog Runs	X			

Clean floors, windows and doors	X			
Kennel guillotine doors are clean	X			
Kennel are free of feces and urine	X			
Drains free of debris	X			
Aisles are free of debris and safety hazards	X			
Description of Concerns, Actions Needed, or Praise				
Outdoor Play Yards	PASS	FAIL	Not Verified	Comments
Clean and free of fecal matter	X			
Doors to the play yards operate properly	X			

Turf is in good repair	X			
Play yard structure is in good repair	X			
Description of Concerns, Actions Needed, or Praise				
Exterior Grooming/ Driveway/Mechanical Yard	PASS	FAIL	Not Verified	Comments
Cages and cage doors are clean				No cages are used.
Clean newspaper in cages				N/A
Fresh water in each occupied cage				N/A
Appropriate signage on each occupied kennel and cage				N/A
Exterior Grooming/ Driveway/Mechanical Yard	PASS	FAIL	Not Verified	Comments

Bathing sink is clean and free of debris	X			
Trash dumpster not overflowing	X			
Area is clean and free of debris and safety hazards	X			
Description of Concerns, Actions Needed, or Praise				
Pavilion	PASS	FAIL	Not Verified	Comments
Clean floors that are free of debris and safety hazards	X			
Fencing and doors around pavilion in working order and in good repair	X			
Fans and outside lights in working order	X			

Description of Concerns, Actions Needed, or Praise				
General Premises	PASS	FAIL	Not Verified	Comments
Landscaped area free of feces, debris, and safety hazards	X			
Dog waste stations stocked	X			
Trash receptacles not overflowing	X			
Landscape (to include grass and plants) well maintained	X			
Description of Concerns, Actions Needed, or Praise				

PETCO SPAY + NEUTER CLINIC

Main Lobby/Reception Area/ Exam Rooms	PASS	FAIL	Not Verified	Comments
Staff are friendly, informative, and courteous to all	X			
Clean floors, windows, and doors	X			
Proper signage in place	X			
Reception area neat & orderly	X			
Men's restroom clean and stocked			X	
Women's restroom clean and stocked	X			
Area is neat and tidy and free of debris and safety hazards	X			

<p align="center">Description of Concerns, Actions Needed, or Praise</p> <p>The reception area was crowded and people had to wait outside. I talked to a man outside who was very upset. He had an 11:00 appointment for his dog to receive one vaccination and at 3:30, he was still waiting for the paperwork. There is a management problem!</p>				
Cat Holding Area	PASS	FAIL	Not Verified	Comments
Cages & cage doors are clean	X			
Cat Holding Area cont.	PASS	FAIL	Not Verified	Comments
All cages are cleaned & sanitized between occupants	X			
Fresh newspaper in each cage	X			
There are no offensive odors	X			
Appropriate patient information on each occupied cage	X			
Area is free of debris and safety hazards		X		

All cages and equipment is functioning properly and in good repair	X			
Description of Concerns, Actions Needed, or Praise				
Dog Holding Area (Right)	PASS	FAIL	Not Verified	Comments
Cages & cage doors are clean	X			
All cages are cleaned & sanitized between occupants	X			
Dog Holding Area (Right) cont.	PASS	FAIL	Not Verified	Comments
Fresh newspaper in each cage	X			
There are no offensive odors	X			
Appropriate patient information on each occupied cage	X			

All cages and equipment is functioning properly and in good repair	X			
Sink area is clean and free of debris	X			
Area is free of debris and safety hazards	X			
Description of Concerns, Actions Needed, or Praise				
Prep Area	PASS	FAIL	Not Verified	Comments
Prep sinks are in working order, clean, and free of debris	X			
Medical equipment is good repair and functioning properly	X			
Prep Area cont.	PASS	FAIL	Not Verified	Comments
Controlled substances are stored in a locked cabinet when not in use	X			

Clean floors, tables and doors		X		Area is so crowded with recovering animals being observed.
There are no offensive odors	X			
Area is free of debris and safety hazards		X		
Description of Concerns, Actions Needed, or Praise				

Surgery Suite	PASS	FAIL	Not Verified	Comments
Medical equipment is good repair and functioning properly	X			
Fresh surgery packs are used for each pet	X			
Pets are properly sedated, and secured to surgery table	X			

Clean floors and tables	X			
Surgery Suite	PASS	FAIL	Not Verified	Comments
Area is free of debris and safety hazards	X			
Description of Concerns, Actions Needed, or Praise Crowded Glad to see Dr. Moerbe, niece of Dr. Randy Moerbe, former vet at Animal Defense League; I hired him. He then was the vet at PetShotz.				
Dog Holding Area (Left)	PASS	FAIL	Not Verified	Comments
Cages & cage doors are clean	X			
All cages are cleaned & sanitized between occupants	X			
Fresh newspaper in each cage	X			
There are no offensive odors	X			

Appropriate patient information on each occupied cage	X			
All cages and equipment is functioning properly and in good repair	X			
Sink area is clean and free of debris	X			
Dog Holding Area (Left)	PASS	FAIL	Not Verified	Comments
Area is free of debris and safety hazards	X			
Description of Concerns, Actions Needed, or Praise				
Work Area/ Computer Desk	PASS	FAIL	Not Verified	Comments
Work tables and cabinets are clean	X			
Medical equipment is good repair and functioning properly	X			

Description of Concerns, Actions Needed, or Praise
